

# Part 573 Safety Recall Report

# 24V-729

**Manufacturer Name :** Chrysler (FCA US, LLC)**Submission Date :** OCT 01, 2024**NHTSA Recall No. :** 24V-729**Manufacturer Recall No. :** A1B**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 129,313

Estimated percentage with defect : 5 %

**Vehicle Information :**

Vehicle 1 : 2023-2024 Ram 1500 Pickup

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

**Descriptive Information :** Some 2023 and 2024 MY Ram 1500 trucks may have been built with a steering column control module ("SCCM") where mechanisms within the turn signal lever experience an interference condition.

The suspect period began on March 24, 2023, when the first 2023 MY vehicles were produced with the suspect parts, and ended on December 27, 2023, when vehicles were no longer produced with SCCMs that had an interference condition in the turn signal lever. Vehicle production and supplier manufacturing records were used to determine the suspect population.

Similar vehicles not included in this recall were built before or after the suspect period or were built with SCCMs which do not have an interference condition.

Production Dates : MAR 24, 2023 - DEC 27, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

**Description of the Noncompliance :** Federal Motor Vehicle Safety Standard ("FMVSS") 571.108 S9.1.1 requires that "The turn signal operating unit must be self-canceling by steering wheel rotation and capable of cancellation by a manually operated control." A SCCM with an interference condition may not allow the self-canceling feature to function correctly.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : A turn signal which does not self-cancel and remains active after a completed turn may cause surrounding drivers to misunderstand the intent to change vehicle direction which can cause a vehicle crash without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : None

## Involved Components :

Component Name 1 : Steering Column Control Module

Component Description : Steering Column Control Module

Component Part Number : 68545657AA, 68545657AB, 68545658AA, 68545658AB

## Supplier Identification :

### Component Manufacturer

Name : BCS AUTOMOTIVE INTERFACE SOLUTIONS

Address : Mike Allen 1390 Parque Industrial Reynos  
Apartado Postal 907 Reynosa Foreign States 88780

Country : Mexico

## Chronology :

- On February 22, 2024, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization was notified of a potential issue related to malfunctioning SCCMs on some 2023 and 2024 MY Ram 1500 trucks.
- From February 2024, through August 2024, FCA US TSRC met with FCA US engineering and manufacturing to review the issue, understand the failure mode, review customer records and to determine the suspect population.
- On September 4, 2024, the FCA US TSRC organization recognized a vehicle build issue existed on certain vehicles which could lead to a turn signal or lane change indicator that does not self-cancel and may result in a noncompliance with FMVSS No. 108.

- On September 25, 2024, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

## Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles to inspect and if necessary, replace the SCCM.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : The remedy component will be a SCCM with a turn signal lever which does not have an interference condition.

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : \*\*10/01/2024: FCA US will notify dealers on or about 10/8/2024 and begin notifying owners on or about 10/29/2024.

Planned Dealer Notification Date : OCT 08, 2024 - OCT 08, 2024

Planned Owner Notification Date : OCT 29, 2024 - NOV 05, 2024

\* NR - Not Reported