#### OMB Control No.: 2127-0004

☐ Not sequential

# Part 573 Safety Recall Report

# 24V-737

**Manufacturer Name:** General Motors, LLC

Submission Date: OCT 02, 2024 NHTSA Recall No.: 24V-737 Manufacturer Recall No.: N242477131



#### **Manufacturer Information:**

Manufacturer Name: General Motors, LLC

Address: 29427 Louis Chevrolet Road

MAIL CODE 480-210-2V WARREN MI

48093

Company phone: 586-596-1733

# **Population:**

Number of potentially involved: 731 Estimated percentage with defect: 58 %

#### **Vehicle Information:**

Vehicle 1: 2025-2025 Chevrolet Blazer

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: Manufacturing records were used to identify vehicles that may have been built with

suspect parts.

Only vehicles that were built at GM's Ramos Arizpe assembly plant are affected by this

recall. Vehicles built at other GM assembly plants are not affected.

There are 513 Chevrolet Blazer vehicles affected by this recall.

Production Dates: AUG 30, 2024 - SEP 06, 2024

VIN Range 1 : Begin : NR End : NR

Vehicle 2: 2025-2025 Chevrolet Blazer EV

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: Manufacturing records were used to identify vehicles that may have been built with

suspect parts.

Only vehicles that were built at GM's Ramos Arizpe assembly plant are affected by this

recall. Vehicles built at other GM assembly plants are not affected.

There are 215 Chevrolet Blazer EV vehicles affected by this recall.

Production Dates: AUG 30, 2024 - SEP 06, 2024

 Vehicle 3: 2025-2025 Chevrolet Equinox EV

Vehicle Type : Body Style : Power Train : NR

Descriptive Information: Manufacturing records were used to identify vehicles that may have been built with

suspect parts.

Only vehicles that were built at GM's Ramos Arizpe assembly plant are affected by this

recall. Vehicles built at other GM assembly plants are not affected.

There are 3 Chevrolet Equinox EV vehicles affected by this recall.

Production Dates: SEP 04, 2024 - SEP 05, 2024

# **Description of Defect:**

Description of the Defect: General Motors has decided that a defect which relates to motor vehicle safety

exists in certain 2025 model year Chevrolet Blazer, Blazer EV, and Equinox EV vehicles. The door strikers in these vehicles were not properly heat-treated to

meet GM hardness specifications, making them susceptible to fracture.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If a door striker fractures during a crash or while the vehicle is moving, the

door may open unexpectedly, increasing the risk of injury.

Description of the Cause: Certain door strikers provided by Brano Group A.S. were not properly heat-

treated to meet GM hardness specifications. Vehicles potentially built with suspect door strikers were recalled under NHTSA recall 23V869. Containment efforts initiated by GM's Ramos Arizpe assembly plant for recall 23V869 did

not effectively remove all stock of the suspect door strikers.

Identification of Any Warning NR

that can Occur:

ur.

#### **Involved Components:**

Component Name 1: STRIKER ASM-S/D LAT BODY

Component Description: Side Door Striker Assembly

Component Part Number: 13557655

# **Supplier Identification:**

# **Component Manufacturer**

Name : Brano Group A.S. Address : Opavská 1000

747 41 Hradec nad Moravicí Hradec nad Moravicí Foreign States

Country: Czech Republic

### **Chronology:**

A GM quality engineer submitted this issue to GM's Speak Up For Safety (SUFS) program on September 6, 2024, following notification from GM's Ramos Arizpe assembly plant that a door striker on a 2025 Chevrolet Blazer EV fractured during routine side door adjustment. Personnel at the Ramos assembly plant determined that efforts to purge defective door strikers resulting from recall 23V869 did not effectively remove all suspect stock from an external warehouse used by the plant. Some suspect parts were still in-transit to the assembly plant when containment efforts related to recall 23V869 were initiated and the parts were received by the assembly plant after it had completed its containment efforts. GM opened a product investigation on September 13, 2024. Of the 855 vehicles that were not successfully contained through efforts initiated on September 7, 2024, 731 are located in the US. GM is not aware of any field incidents associated with this condition. On September 26, 2024, GM's Safety Field Action Decision Authority (SFADA) decided to conduct a safety recall.

## **Description of Remedy:**

Description of Remedy Program: Dealers will replace all four side door strikers and attaching bolts.

Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under

warranty, so reimbursement is not offered.

How Remedy Component Differs Replacement door strikers meet GM hardness specifications.

Identify How/When Recall Condition Containment efforts were implemented at GM's assembly plants on

from Recalled Component:

was Corrected in Production: September 7, 2024.

#### **Recall Schedule:**

Description of Recall Schedule: Dealers will be notified on October 2, 2024. None of the affected vehicles

were sold to customers, so no owner notification is planned.

Planned Dealer Notification Date: OCT 02, 2024 - OCT 02, 2024 Planned Owner Notification Date: OCT 02, 2024 - OCT 02, 2024

\* NR - Not Reported