

# Recall Information

Balka & Olena

South Shore Furniture, in collaboration with the Consumer Product Safety Commission (CPSC), announces a voluntary recall of the Balka, and Olena cribs, specifically the **models: 13825, 13824, 12937, 12938 and 14408**.

The beds may have an opening between 3 mm to 5.5 mm wider than allowed between certain slats, posing an entrapment hazard to children.

Rest assured that the safety and well-being of our consumers are of the utmost importance to us. We are committed to continuously enhancing our products to ensure they meet the highest standards of quality and safety.



## Recall Summary

**Affected Products :** This recall affects South Shore Ltd. cribs in the Balka, and Olena models identified by the specific model numbers and order numbers found on the label located on the inner part at the bottom of one end of the bed.

*BALKA & Olena - 13825, 12938 & 14408- Pure White*

*BALKA - 13824 & 12937 - Pure White & Natural Wood*

**Quantity Sold :** The affected products were sold from July 2020 to February 2024. A total of 971 affected products were sold in the United States.

**Hazard :** The beds may have an opening between 3 mm and 5.5 mm wider than allowed between certain slats, creating a dangerous space where children can get stuck. **As of November 20, 2024, South Shore Furniture has not received any reports of incidents in the United States & Canada.**

**Solution :** Consumers should **immediately stop** using the recalled products and contact South Shore Furniture Ltd. to obtain a refund via the following form:

[Crib Recall Form](#)

## Recall Details

### Description :

This recall concerns the Balka, and Olena **crib models 13825, 12938, 14408, 13824, and 12937**. The recalled model number appears on the identification label located on the inner part at the bottom of one end of the children's bed.

### Importer :

South Shore Furniture Ltd. / Les Industries de la Rive Sud Ltée, Sainte-Croix, Québec, Canada

### Manufacturer :

Vistawood Industries

Muar, Johor

Malaysia

### Made in:

Malaysia

## Contact Information

Please contact us at 1-800-290-0465 from 8:30 a.m. to 5:00 p.m. EST, Monday to Friday, or by email at [service@southshorefurniture.com](mailto:service@southshorefurniture.com).